World e-Governments Organization of Cities and Local Governments

Program Book

WeGO Executive Committee Meeting 2015

16-18 September, 2015
Ulyanovsk Region, Russia

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Ulyanovsk Region / WeGO
World e-Governments Organization of
Cities and Local Governments

Welcome Message

Svetlana Openysheva
First Deputy Chair of the Government of the Ulyanovsk region,
Secretary General of WeGO Europe Regional Office, Ulyanovsk region

Nowadays the social relations are being upgraded under the influence of information and communication technologies. The government should meet the citizens' demands, focusing on e-governance. E-government serves to maintain democracy giving equal rights and opportunities to every category of citizens.

WeGO has been bringing together cities all over the world for five years, it makes a significant contribution to the development of e-Governanment. We see the growth of WeGO, observe its development and progress, recognize the new WeGO projects on cooperation of like-minded cities.

The Ulyanovsk region is privileged to host WeGO Executive Committee Meeting, thank you for putting your trust in us! I am confident that the work of the WeGO Executive Committee 2015 will be fruitful and productive.

Yours faithfully, Svetlana Openysheva

Gunso Kim
Secretary General of WeGO

WeGO was launched in 2010 with the aspiration to become a global, collaborative network of cities to seek sustainable urban development through the use of ICT. Five years from its inauguration, WeGO has now grown as an international e-Government organization that links nearly one hundred members worldwide. It is a great pleasure to welcome you all to the WeGO Executive Committee Meeting 2015 in our host Ulyanovsk Region, where the 5th WeGO Anniversary will be celebrated!

To highlight some of our accomplishments, the two WeGO Regional Offices in Ulyanovsk, Russia and Chengdu, China completed their initial two-year term; the WeGO General Assemblies and the WeGO Awards Ceremony were successfully held in 2012 and 2014 to exchange good municipal e-Government practices; the City e-Government Diagnostic and Solution (CeDS) Online Platform has been launched; and the WeGO e-Government Feasibility Study Projects were conducted in a number of WeGO members to enhance their digital capacity.

This year's Executive Committee Meeting in particular, will be a key milestone for WeGO to re-examine these past developments and deliberate on updating its mission statement to better reflect the technological changes of the recent past and upcoming trends of the future.

I extend my heartfelt appreciation to the WeGO Europe Regional Office, Ulyanovsk Region for hosting this important meeting and for being an exemplary partner of WeGO. Not to mention, thank you to our Executive Committee members and all of our guests for your unwavering support and for joining our critical discussions at the WeGO Executive Committee Meeting 2015. With your valuable inputs and our joint cooperation, I am confident that WeGO will continue to expand and contribute to the sustainable e-Government advancement of cities and local governments worldwide.

Program at a Glance

Day 1: Wednesday, 16 September

Time	Program	Venue
11:00 – 12:00	Check-in	Front Desk, Venets Hotel
12:00 – 13:00	Lunch	Venetsia, Venets Hotel
13:15 – 13:45	Press Conference **(Closed Meeting: First Deputy Chair of the Ulyanovsk Region -Secretary General of the WeGO Europe Regional Office, Ulyanovsk Region; CIO ofSeoul; Secretary General of WeGO; Deputy Governor of Jakarta)**	Dvortsovy Hall, Venets Hotel
13:45 – 14:45	Recess	Venets Hotel
14:45 – 15:00	Signing of the Agreement between WeGO and the Ulyanovsk Region on hosting the 4th WeGO General Assembly 2017 **(Closed Meeting: Governor of the Ulyanovsk Region, Secretary General of WeGO)**	Pokrovsky Hall, Venets Hotel
15:00– 18:00	Executive Committee Session	Spassky Hall, Venets Hotel
18:00 – 19:00	Recess	Venets Hotel
19:00 – 19:30	Transfer from Hotel to Gala Dinner Venue	Venets Hotel to Imperial Club Deluxe
19:30 – 21:30	Gala Dinner with 5th WeGO Anniversary Ceremony	Romanovsky Restaurant, Imperial Club Deluxe

Day 2: Thursday, 17 September

Time	Program	Venue
07:00 – 09:30	Breakfast	Venetsia, Venets Hotel
09:30 – 12:30	Good Practice Sharing Session	Dvortsovy Hall, Venets Hotel
13:00 – 14:15	Lunch	Oblomov Restaurant
15:30 – 18:30	City Tour	V. Lenin's Memorial & Historical Centre of Ulyanovsk
19:00 – 21:00	Dinner	Veprevo Koleno Restaurant

Program at a Glance

Day 3: Friday, 18 September

Time		
07:00 – 09:30	Breakfast	Venetsia, Venets Hotel
09:30 – 13:15	Workshop on Emerging Trends in Open Data for Smart Cities ·Emerging Trends in Open Data ·Sharing of Open Data Experiences ·Designing and Measuring e-Participation	Dvortsovy Hall, Venets Hotel
13:30 – 14:30	Farewell Lunch	Phoenix Restaurant
14:30 – 17:30	Technical Tour	NanoTechnological Centre
18:30 – 19:30	Dinner	Gopak Restaurant
19:30 – 20:30	Walking Tour on the Volga River	Optional

Saturday, 19 September (Departure)

Time		
6:00 - 6:40	Transfer from Hotel to Airport Breakfast Boxes to be provided	Venets Hotel to Ulyanovsk Airport
07:45 – 09:15	Departure from Ulyanovsk & Arrival in Moscow	Ulyanovsk Airport to Vnukovo Airport

Ulyanovsk Region / WeGO
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Venue Guide
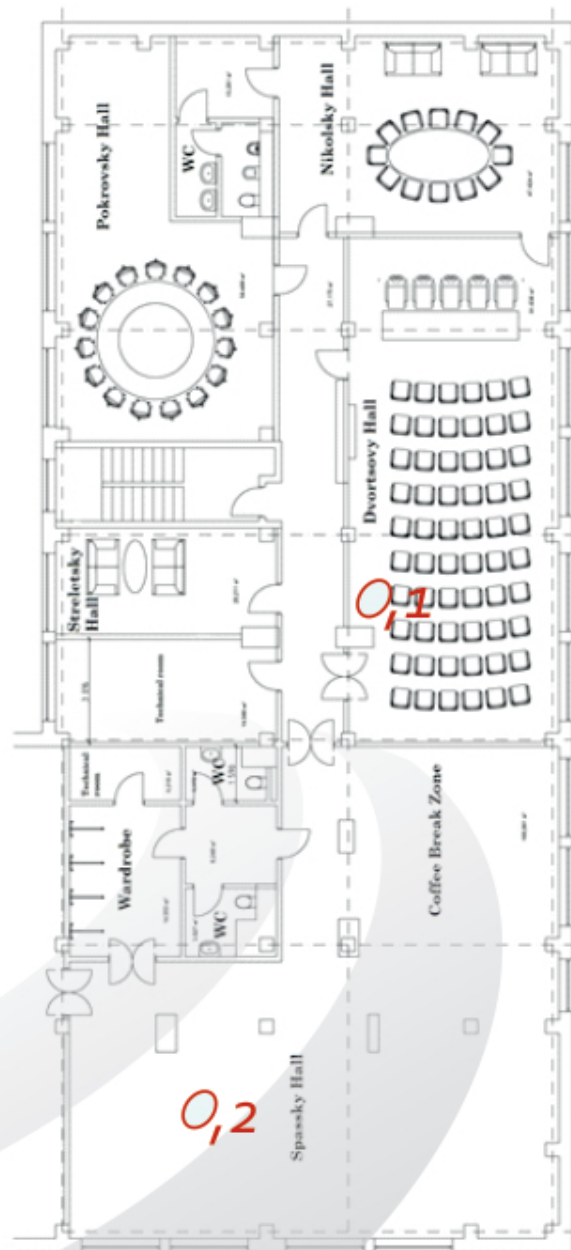
Event	Venue, 4-Floor House
Good Practice Sharing, Day 2 Workshop on Emerging Trends in Open Data for Smart Cities, Day 3	O,1 *Dvortsovy Hall, 2F*
Executive Committee Meeting Session, Day 1 VIP Room on Day 2 and 3 **Note: If participants would like to take a rest or arrange informal meetings, they may use the VIP Room.**	O,2 *Spassky Hall, 2F*

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Ulyanovsk Region / WeG° World e-Governments Organization of Cities and Local Governments

Detailed Program

Day 1: Wednesday, 16 September

Time	Program	Remarks
6:00 - 7:30	Transfer from Hotel to Airport **Metropol Hotel Domodedovo Airport**	by Moscow City Government
8:55 - 10:15	Departure from Moscow & Arrival in Ulyanovsk **Domodedovo Airport → Ulyanovsk Airport**	
10:15 - 11:00	Transfer from Airport to Hotel **Ulyanovsk Airport → Venets Hotel**	
11:00 - 12:00	Check-in **Front Desk, Venets Hotel**	Participant's Welcome Kit to be in Hotel Rooms
12:00 - 13:00	Lunch **Venetsia, Venets Hotel**	
13:15 - 13:45	Press Conference (Closed Meeting) **Dvortsovy Hall, Venets Hotel**	Governor of the Ulyanovsk Region, CIO of Seoul, Secretary General of WeGO, Deputy Governor of Jakarta
13:45 – 14:45	Recess **Venets Hotel**	
14:45 – 15:00	Signing of the Agreement between WeGO and the Ulyanovsk Region on hosting the 4th WeGO General Assembly 2017 (Closed Meeting) **Pokrovsky Hall, Venets Hotel**	Governor of the Ulyanovsk Region, Secretary General of WeGO
15:00– 18:00	Executive Committee Session **Spassky Hall, Venets Hotel**	EXCOM members/Observers Opening Remarks by Governor of the Ulyanovsk Region
18:00 – 19:00	Recess **Venets Hotel**	
19:00 – 19:30	Transfer from Hotel to Gala Dinner Venue **Venets Hotel → Imperial Club Deluxe**	
19:30 – 21:30	Gala Dinner with 5th WeGO Anniversary Ceremony **Romanovsky Restaurant, Imperial Club Deluxe**	Governor of the Ulyanovsk Region attending

Day 2: Thursday, 17 September

Time	Program
07:00 – 09:30	Breakfast **Venetsia, Venets Hotel**
09:30 – 12:30	Good Practice Sharing Session **Dvortsovy Hall, Venets Hotel**
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Detailed Program

Day 3: Friday, 18 September

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Saturday, 19 September (Departure)

Time		
6:00 - 6:40	Transfer from Hotel to Airport (according to the delegations' individual schedule) **Venets Hotel → Ulyanovsk Airport**	Breakfast Boxes to be provided
07:45 – 09:15	Departure from Ulyanovsk & Arrival in Moscow **Ulyanovsk Airport → Vnukovo Airport**	

Ulyanovsk Region / WeGO
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EXCOM Members

Barcelona, Spain Mr. Alexis Culubret, Head, Mobile, e-Government, and Open Data Department	**Maputo, Mozambique** Ms. Adelaide Beatriz Lemos Souto, Director, Information Systems (IT)
Chengdu, China Mr. Lu Weiliang, Deputy Director General, Chengdu Office of Foreign and Overseas Chinese Affairs	**Nairobi, Kenya** Ms. Benter Ogot, Director, ICT, IC & e-Government
Hebron, Palestine Ms. Jumana Qawasma, Chief Information Officer, IT Division	**Seoul, South Korea** Mr. Young Hoon Choi, Assistant Mayor for Information Technology and Chief Information Officer, Information System Planning Division
Jakarta, Indonesia Dr. Sylviana Murni, Deputy Governor for Culture and Tourism	**Ulaanbaatar, Mongolia** Mr. Bat-Ulzii Batchuluun, Head, Information Technology Agency
Khartoum State, Sudan Mr. Kamal Elhag Siddig, Director, Khartoum State Information Center	**Ulyanovsk Region, Russia** Mr. Sergei Morozov, Governor of the Ulyanovsk Region

Observer Cities

Baku, Azerbaijan
Mr. Khalid Alakbarov, Head, Urban Development, Analysis and Forecasting of Socio-Economic Progress Division

Moscow, Russia
Mr. Evgeniy Kozlov, Deputy Chief of Staff to the Mayor and Moscow Government

Bandung, Indonesia
Ms. Srie Dhiandini, Head, Telematics Division

Yakutsk, Russia
Ms. Margarita Popova, Director, Yakutsk City Portal: "One Click Yakutsk"

Beyoğlu Municipality, Turkey
Ms. Melis Kaplangi, Coordinator of International Relations

Kazan, Russia
Mr.Damir Marapov
Deputy Director General, CJSC Vitacore, Kazan, Russia

Observer Institutions

Information Technology, Mechanics and Optics University, St. Petersburg, Russia
Dr. Yuri Misnikov, Research Fellow, e-Government Center

Seoul National University, South Korea
Dr. Junseok Hwang, Director, SNU- IT International Policy Program

Day 1: EXECUTIVE COMMITTEE MEETING SESSION
Venue: Spassky Hall, 4-Floor House, Venets Hotel

The WeGO EXCOM Meeting 2015 is the statutory meeting designated for WeGO Executive Committee Members, who will assemble together to make decisions on key WeGO agenda and share their vision for the strategic growth of WeGO and improvement of existing and new program events on e-Governance. Invited observer cities and institutions will also join for a rich and lively discussion with EXCOM members on promoting sustainable urban development through ICT.

Chair (President City): Mr. Young Hoon Choi, Assistant Mayor for Information Technology- Chief Information Officer, Seoul, Korea

EXCOM members: Barcelona (Spain), Chengdu (China), Hebron (Palestine), Jakarta (Indonesia), Khartoum State (Sudan), Maputo (Mozambique), Nairobi (Kenya), Seoul (South Korea), Ulaanbaatar (Mongolia), Ulyanovsk Region (Russia)

Observer Cities: Baku (Azerbaijan), Bandung (Indonesia), Beyoğlu (Turkey), Moscow (Russia), Yakutsk (Russia)

Observer Institutions: Information Technology, Mechanics and Optics University (St. Petersburg, Russia), Seoul National University (Seoul, South Korea)

Agenda

	Opening Remarks
	Introduction & Overview of the Meeting Schedule
	Adoption of the Agenda and Review of the Meeting Memoranda of the Pre-EXCOM Meeting 2015 and EXCOM Meeting 2014
	Annual Report by Assistant Secretary General of WeGO
15:00 – 15:40	**Agenda 1** Initial Assessment of Two-Year Performance of the WeGO Regional Offices (30') ✓ *WeGO Europe Regional Office, Ulyanovsk Region* ✓ *WeGO Asia Regional Office, Chengdu*
	Agenda 2 New Memberships & Withdrawals to Date (2')
	Agenda 3 Host City, Dates and Themes for the Executive Committee Meeting 2016 (30') ✓ *Beyoğlu, Turkey* ✓ *Hebron, Palestine*
	Agenda 4 Preparations for the 4th WeGO General Assembly 2017, including Dates and Themes (3')
15:40 – 15:50	**Coffee Break**
15:50 – 18:00	**Agenda 5** Review of the Panel of WeGO Advisors Program (3')
	Agenda 6 Proposal for the WeGO Secondment Staff Program (15')
	Agenda 7 Use of Membership Fees (15')
	Agenda 8 Corporate Membership (10')
	Agenda 9 Tentative WeGO Workplan for 2016; Participation of Executive Committee Members in WeGO's Programs and Projects (22')
	Closing Remarks

Day 2: GOOD PRACTICE SHARING SESSION
Venue: Dvortsovy Hall, 4-Floor House, Venets Hotel

At the Good Practice Sharing Session, representatives from diverse communities in Russia and WeGO Member Cities abroad will join together in a unique conversation to share their best practices for sustainable urban development through innovative solutions. This friendly dialogue will also help identify opportunities for city-to-city cooperation as well as other forms of partnerships.

Chair: Dr. Gunso Kim, Secretary General, World e-Governments Organization of Cities and Local Governments (WeGO)

Session Speakers
1. Mr. Young Hoon Choi, Assistant Mayor for Information Technology and Chief Information Officer, Seoul, Korea: *"Building Smart City Seoul"*
2. Dr. Sylviana Murni, Deputy Governor for Culture and Tourism, Jakarta Capital City Government, Indonesia: *"Open Cities for Smarter Cities"*
3. Mr. Alexis Culubret, Head, Mobile, e-Government, and Open Data Department, Barcelona, Spain: *"Apps4Bcn"*
4. Ms. Benter Ogot, Director for ICT, IC and e-Government Department, Nairobi, Kenya: *"Nairobi City's Electronic Payment System"*
5. Mr. Aleksandr Orlov, Deputy Director, RSPI "Electronic Ulyanovsk", Ulyanovsk Region, Russia: *"Problems and Prospects in e-Government"*
6. Ms. Margarita Popova, Project Manager, City Portal: One Click Yaktusk, Yakutsk, Russia: *"City Portal: One Click Yakutsk"*
7. Mr. Damir Marapov, Deputy Director General, CJSC Vitacore, Kazan, Russia: *"Experience of Creating a Single Health Care Information Environment"*
8. Mr. Dmitrii Trutnev, Deputy Director, e-Governance Center, ITMO University, St. Petersburg, Russia: *"e-Governance Center as a Successful Example of Academic-Public Partnership"*

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Session Timeline

1. Opening Remarks by Chair (5 minutes)
2. 15 minute Presentation by each speaker (5) (1 hour 15 minutes)
3. Coffee Break (20 minutes)
4. 15 minute Presentation by each speaker (3) (45 minutes)
5. Cluster Discussions (20 minutes)
6. Panel Discussion and Q&A with wrap up (15 minutes)

Dr. Gunso Kim
Secretary General
World e-Governments Organization of Cities and Local
Governments (WeGO)

Dr. Gunso Kim is the former Chief Information Officer (CIO) of the Seoul Metropolitan Government (SMG). Dr. Kim played an instrumental role in heading the management of ICT for SMG's public administration and strongly aims to enhance e-Governance beyond the boundaries of Seoul through his role as WeGO's Secretary General. Before his appointment as the CIO of Seoul, Dr. Kim was the Chief Executive Officer at Daumsoft, Inc., a leading data mining company that was spun off from Daum Communications, one of Korea's largest web portals -- from 2001 to 2013. Previously, he worked for Daum Communications as a Senior Researcher from 1997 to 2001. He holds a B.S., M.S., and Ph.D. in the field of Computer Science from Yonsei University. He is currently a Garwood Innovation Fellow at Haas, UC Berkeley.

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SESSION SPEAKER

Building Smart City Seoul

Mr. Young Hoon Choi
Assistant Mayor for Information Technology and Chief Information Officer
Seoul, Korea

Mr. Young-Hoon Choi is the Assistant Mayor for Information Technology and Chief Information Officer of Seoul Metropolitan Government.

Prior to joining Seoul City, Mr. Choi served as professor at NHN Next Institute and as Chief Technology Officer at SK Communications Co., Ltd.

He has begun to lead the Information System Planning Bureau of Seoul City, which has the responsibility to manage mobile-based public services, provide administrative and geographic information, operate broadband communication networks, promote information security, and plan and implement e-Government projects. *Bukchon IoT* and *IT Complex* are one of many IT projects he is currently working on.

He holds a master's degree in Computer Science and Engineering from Seoul National University and a bachelor's degree in Computer Science from Pohang University of Science and Technology.

PRESENTATION ABSTRACT

Seoul builds test-beds to try out new services. Seoul's approach is this: the city first identifies problems and then cooperates with the private sector to help launch these services. The private sector rolls out the services in the open test-beds and the residents try them out.

The Bukchon IoT project is a typical IoT test-bed project. In 2015, Seoul designated the Bukchon area in Seoul as an IoT pilot zone. Bukchon, comprised of closely-situated traditional houses, museums and restaurants, is a popular tourist attraction for domestic and foreign tourists, but with the increase of visiting tourists, diverse urban problems have risen. The interests of the tourists, the shopping arcades, and the residents started to oppose each other because of this. As such, there is potential for a variety of pilot services to be launched in order to accommodate the increasing flow of visitors and to alleviate these urban problems. Seoul is now establishing indispensable infrastructure in Bukchon, including telecommunications infrastructure and public contents. Seoul is planning to provide free Wi-Fi in the entire Bukchon area and set up CCTV cameras to monitor the security of the residents and the growing population. The private sector will be able to develop services and make profit by using the infrastructure to make various content in multiple languages and open API.

Seoul will resolve urban problems by fusing related infrastructure in the private sector and incrementally expand the scope of the IoT project to the entire city. By 2020, all of Seoul will be equipped with IoT technology.

SESSION SPEAKER

Open Cities for Smarter Cities

Dr. Sylviana Murni
Deputy Governor for Culture and Tourism
Jakarta Capital City Government, Indonesia

Sylviana Murni holds a Professor Degree in Management Sciences Education from the University of UHAMKA Jakarta. Prior to being the Deputy Governor of Jakarta, she served in various positions in Jakarta. She was the Assistant Secretary for Govermental Affairs and took up valuable roles as part of the Head Department of Population and Civil Registration and the Head Department of Basic Education and Bureau of Social Welfare. She was also the First Female Mayor in Jakarta Capital City. Currently, she is also a lecturer in seven different universities in Jakarta. She is also active in professional organizations and serves as the Head Regional Scout in Jakarta Capital City and the Relations Chairman of Government at Lions Club International Jakarta District. She has written several books and is a recipient of six awards including the Star Award from the Veteran Legion Republic of Indonesia and the Satyalancana Karya Satya 20 years Working Life Award conferred by the President of the Republic of Indonesia. In 2009, she was also listed as one of the 100 Inspirational Indonesian Women by Kartini Magazine.

PRESENTATION ABSTRACT

The rapid development of Jakarta and its surrounding areas poses a big challenge, as its total population has pushed over 20 million. As the Capital of the Republic of Indonesia, it is necessary for Jakarta to have a "smart" mindset with solutions that can be supported by the government, its citizens, and the private sector. Jakarta needs a service that is not only supported by basic, physical infrastructure, but also by enhanced social infrastructure and communications.

To become a Smart City, Jakarta Capital Region relied on information and communication technology. Jakarta made use of wireless and fiber-optic networks to facilitate the rapid collection of data and desired information in real time. For instance, the public could monitor a pile of trash in their immediate area through the use of sensors that locate where it is exactly.

Jakarta Smart City focuses both on data transparency and public participation. The idea is that through data transparency, public trust in the government will increase and at the same time encourage public participation. One of the avenues where people can take active part in local government affairs is through the application QLUE, where people can file their complaints conveniently and receive updates on the government's action to their complaints. This application has been integrated in the Jakarta Smart City Platform and can also be accessed through the Jakarta Smart City Website.

SESSION SPEAKER

Apps 4Bcn

Mr. Alexis Culubret
Head, Mobile, e-Government, and Open Data Department, Barcelona, Spain

Alexis Culubret has developed most of his career in public administration and was involved in several projects of innovation and modernization of the public sector in terms of technology. He is currently the head of new channels and electronic procedures of the Barcelona City Council. He leads the design and implementation of Mobile and Open Data Barcelona strategy and e-Government services.

PRESENTATION ABSTRACT

Like other government agencies during the last four years, the Barcelona City Council underwent a brief but intense experience developing mobile applications tailored to citizens and visitors. Along the way, the city council learned that collaboration with the entrepreneurial ecosystem and a purposeful open data strategy can offer a better and wider range of mobile services, in addition to providing a source of economic development.

Ulyanovsk Region

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Nairobi City's Electronic Payment System

Ms. Benter Ogot
Director for ICT, IC and e-Government Department
Nairobi City County, Kenya

Ms. Benter Ogot is an Alumna of Nairobi University and Strathmore University both in Kenya having graduated with a Bachelor of Science degree in Mathematics and a Master of Science degree in Information Systems, respectively. She has been in the ICT industry for the past 20 years and has been involved in the planning and implementation of strategic ICT projects both at the City Government and National Government level, the current one being the World Bank-funded Nairobi City County ICT Roadmap in which she played a key role in securing funding as well as drawing up the Roadmap. She was a signatory of the Inaugural MOU of WeGO and has been an active participant, previously as a representative of Nairobi as a Vice President City and currently as an Executive Committee Member. She is the ICT director in Nairobi City County.

PRESENTATION ABSTRACT

Nairobi City County is in the process of implementing an ICT Roadmap it prepared in 2013. The Roadmap is an amalgamation of previous studies done on ICT in the past including the feasibility study done by the Seoul Metropolitan Government in 2007. There has been an inability to implement the previous studies due to scarce funding. The Roadmap has a number of projects with the first one being the electronic payment system. A previous attempt to implement a similar system did not succeed. This system is in use but is still in the process of implementation. The system allows the citizens to pay for city services remotely using their mobile phones through USSD, WAP, and mobile apps (Android & Windows), laptops, tablets, or desktops through the Web and a wide agency network including banks, POS, Supermarkets, etc. The system has also streamlined checking on compliance. Previously, citizens would create fake licenses without detection. Currently, the licenses that citizens print out by themselves have barcodes and QR codes thus reference is made to the database on scanning. This system was deployed in August 2014 and has enabled the city to collect an additional 140 million USD in the period ending June 2015. This presentation is about Nairobi City's Electronic Payment system.

Problems and Prospects in e-Government

Mr. Aleksandr Orlov
Deputy Director, RSPI "Electronic Ulyanovsk"
Ulyanovsk Region, Russia

Mr. Aleksandr Orlov is the Deputy Director of Regional State Public Institution "Electronic Ulyanovsk".

He is currently working on the development of e-Government in the Ulyanovsk Region in general and the implementation of interagency electronic cooperation, public e-services, and universal electronic card, in particular. He is an alumnus of the WeGO e-Government Training Program in 2013.

He graduated from the Ulyanovsk State University in 2010 with a major on Modelling and Research Operations in Organizational-Technical Systems. From 2010 to 2013, he worked in different positions in the Government of the Ulyanovsk Region and in the Ministry of Information Technologies of the Ulyanovsk Region, focusing on administrative reform and e-Government development. Prior to being the Deputy Director of RSPI Electronic Ulyanovsk, he served as the Head of its e-Government Development Division.

PRESENTATION ABSTRACT

Nowadays, e-Government is developing rapidly and is facing a number of problems. The presentation aims to cover the most common challenges in that area:
- Organizational issues: "If you automate chaos it is still automated chaos" or how to analyze and reorganize work processes as the initial stage of e-Government, applicable standards
- Lack of the necessary competencies of public officials
- Low level of data transfer infrastructure in the suburbs and in remote locations

Despite all its existing problems, e-Governance remains promising and highly perspective. One of the ways of further development is the construction of cross-border electronic interoperability and cooperation.

SESSION SPEAKER

City Portal: One Click Yakutsk

Ms. Margarita Popova
Project Manager, City Portal: One Click Yaktusk
Yakutsk, Russia

Margarita Popova has been the Manager of One Click Yakutsk for three years. Prior to working for the Yakutsk City Government, Ms. Popova worked as a Senior Reviewer of the Analytical Department at the State Assembly of the Republic of Sakha (Yakutia) and as a Head of Department on Work with the Public and Municipalities at the Ministry of Youth Policy and Sports of the Republic of Sakha (Yakutia). She took up studies at the Faculty of Philology at Yakutsk State University and received a Law Degree from the Baikal State University of Economics and Law, Yakutsk branch. She was awarded the "Excellence in Youth Policy" Award by the Republic of Sakha and is a holder of a certificate of Strategic Management Course for Leaders conferred by Leadership Management International.

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PRESENTATION ABSTRACT

City Portal: One Click Yakutsk is a simple and comfortable tool for interaction among citizens, officials, public organization, and municipal services. It was created to encourage new ideas to develop city management and to promote effectiveness in implementing infrastructural changes in Yakutsk with new technologies and crowdsourcing principles.

The portal consists of 8 services:
1. Problem Monitoring
2. Interactive Help Service
3. Rating Company Management
4. Public Hearings
5. Volunteering
6. Ideas Collection
7. People's Budget
8. Officials' Reports

The portal hopes to build a civil society and ensure transparency and openness of city services and officials in Yakutsk.

http://www.oneclickyakutsk.ru
email: oneclickykt@gmail.com

Experience of Creating a Single Health Care Information Environment

Mr. Damir Marapov

Deputy Director General, CJSC Vitacore, Kazan, Russia

Damir Marapov is a doctor, an organizer of public health and a graduate of Kazan State Medical University. He is currently working as Deputy Director of CJSC "Vitacore" which is a Russian IT-company implementing major regional projects in the Public Health area. Mr. Marapov is an Assistant of the Department of Public Health and Health Care Organization - he teaches Medical Iformatics at the Kazan State Medical University. Besides, Mr.Marapov is the chief editor of the Internet portal «Medstatistic.ru». He has over 20 publications in scientific magazines and is the author of numerous teaching aids. His scientific and professional interests lie in applying IT in Health Care, optimization of medical institutions, and the problem of prevention of socially significant diseases.

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PRESENTATION ABSTRACT

The key topic of the presentation is our positive experience of developing a single Health Care informaton environment based on a single software platform that joins the automated systems of all the participants of the information interaction.   The main objective of the project was creating the necessary conditions for the unimpeded and high-quality online access to health services provided to citizens in public health institutions. The project also aims to iimprove staff and money management in Health Care.

We have developed and tested the regional approach which allows the implementation of information exchanges between citizens and health care institutions with limited resources according to the latest Russian legal requirements.

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e-Governance Center as a Successful Example of Academic-Public Partnership
Mr. Dmitrii Trutnev
Deputy Director, e-Government Center, ITMO University, St. Petersburg, Russia

Mr. Trutnev is a trainer with more than 20 years experience in consulting and teaching in the areas of Project Management, IS Management, and e-Governance. In addition to a wealth of practical experience gained in the management of more than 30 international and regional projects in the sphere of e-Governance Development and Information Systems Implementation, he has a host of credentials to his name including Certified Information Systems Auditor (CISA), Project Management Professional (PMP), PRINCE2® Practitioner and Agile Foundation certification.

His major publications include:
- Evaluation of E-Participation in Social Networks: Russian E-Petitions Portal" // E-governnent and e-participation. Joint proceedings of IFIP EGOV 2014 and ePART 2014. IOS Press, 2014. p.76-83
- "E-Participation Development: A Comparative Study of the Russian, USA and UK E-Petition Initiatives", 7th International Conference on Theory and Practice of Electronic Governance (ICEGOV 2013), Seoul South Korea, 2013.
- "Understanding e-Government development barriers in CIS countries and exploring mechanisms for regional cooperation", 2nd Joint International Conference on Electronic Government. 2013 Springer Edition.P.87-101
- "Open Government Performance Measurement in Russia", Proceedings, International Conference "Digital Governance: From local data to European policies", Prague (CZ), 2013.
- "E-Government in Russia: Is or Seems?", Proceedings, 6th International Conference on Theory and Practice of Electronic Governance (ICEGOV2012), Albany NY, 2012.

- Trutnev D.R., Chugunov A.V. Human resources training in state and municipal e-governance: correlation between IT competence and e-government projects results // Public Administration. 2011, №3

- "IT Awareness of Senior Civil Servants and its Influence on the Results of E-Government Projects", Proceedings, 5th International Conference on Theory and Practice of Electronic Governance (ICEGOV2011), Tallinn, 2011.

- "Problems with the transfer of public services into electronic form: the learning objectives of civil servants in the fields of ICT and e-government", Materials of XVII All-Russia conference "Telematica 2010", St. Petersburg, 2010.

- "Institutional and legal framework of the Information Society and e-Government in Russia", Textbook, D.R. Trutnev, V.V. Utkin, A.V.Chugonov; SPSU ITMO, St. Petersburg, 2009

PRESENTATION ABSTRACT

In comparing the results and effects of e-Government project implementation with expected ones and with similar foreign practices, we may experience some dissatisfaction.

Among the main reasons for the existing problems include: a weak government focus on urgent social and economic problems solving; low involvement of citizens in the formulation and monitoring of public policy; and purely technical solutions offered by IT companies. To prevent such problems, in May 2009, the e-Governance Center was launched as a department of the ITMO University with the aim to concentrate intellectual and organizational resources in order to support the development and dissemination of e-Government/Open Government solutions in Russia and Eurasia.

As a unique structure that can represent the interests of the academic, business, government and civil society, as well as accumulate their knowledge and generate new ones, the Center has successfully implemented a number of regional and international research and consulting projects.

The main result of these activities is a fusion of the best international and Russian practices capable of dramatically increasing the efficiency and effectiveness of e-Governance projects.

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Day 3: WORKSHOP ON EMERGING TRENDS IN OPEN DATA FOR SMART CITIES
Venue: Dvortsovy Hall, 4-Floor House, Venets Hotel

Considering the growing value of Open Data for urban sustainable development, local governments need to understand emerging trends in open data and tackle smart city challenges accordingly, with a view to enhancing transparency and accountability towards their residents. The workshop will not only focus on emerging trends in open data but also present practical measures on building an open data ecosystem for smart cities and increasing e-participation via open data initiatives.

Moderator: Mr. Dmitrii Trutnev, Deputy Director, e-Governance Center, ITMO University, St. Petersburg, Russia

Co-Moderator: Dr.Yuri Misnikov, Research Fellow, e-Governance Center, ITMO University, St. Petersburg, Russia

Session Speakers
1. Dr. Junseok Hwang, Director, SNU International IT Policy Program, Seoul National University, Korea: *"Presentation of the WeGO-ITPP Research Project on Emerging Trends in Open Data"*
2. Dr. Alberto Abella, Assistant Professor, Universidad Rey Juan Carlos, Spain: *"How To Build Open Data Ecosystem for a Smart Cities: European Experience"*
3. Mr. Aleksandr Riabushko, Deputy Director, Office of the Affairs of the Ulyanovsk Region, Russia: *"How To Build Open Data Ecosystem for a Smart Region: Ulyanovsk Experience"*
4. Ms. Lena Farid, Fraunhofer Institute for Open Communication Systems FOKUS, Berlin, Germany *"How To Create Data-Driven Policy Support Models and Tools for Cities and Regions"*

5. Dr. Fiorella De Cindio, Associate Professor, Department of Computer Science, University of Milan, Italy: *"How To Design e-Participation Initiatives Using Open Data"*

6. Dr. Yuri Misnikov, Research Fellow, e-Governance Center, ITMO University, St. Petersburg, Russia: *"How To Measure e-Participation in Cities and Regions"*

Session Timeline

1. Opening & Introduction (10 minutes)
2. Part 1: Research Agenda (30 minutes)
3. Part 2: Master Class Agenda (1 hour 15 minutes)
4. Discussion (10 minutes)
5. Coffee Break (10 minutes)
6. e-Participation Session (1 hour 5 minutes)
7. Discussion (10 minutes)
8. Concluding Discussion & Closure (15 minutes)

SESSION MODERATOR

Mr. Dmitrii Trutnev
Deputy Director, e-Government Center,
ITMO University, St. Petersburg, Russia

Mr. Trutnev is a trainer with more than 20 years experience in consulting and teaching in the areas of Project Management, IS Management, and e-Governance. In addition to a wealth of practical experience gained in the management of more than 30 international and regional projects in the sphere of e-Governance Development and Information Systems Implementation, he has a host of credentials to his name including Certified Information Systems Auditor (CISA), Project Management Professional (PMP), PRINCE2® Practitioner and Agile Foundation certification.

His major publications include:
- Evaluation of E-Participation in Social Networks: Russian E-Petitions Portal" // E-governnent and e-participation. Joint proceedings of IFIP EGOV 2014 and ePART 2014. IOS Press, 2014. p.76-83
- "E-Participation Development: A Comparative Study of the Russian, USA and UK E-Petition Initiatives", 7th International Conference on Theory and Practice of Electronic Governance (ICEGOV 2013), Seoul South Korea, 2013.
- "Understanding e-Government development barriers in CIS countries and exploring mechanisms for regional cooperation", 2nd Joint International Conference on Electronic Government. 2013 Springer Edition.P.87-101
- "Open Government Performance Measurement in Russia", Proceedings, International Conference "Digital Governance: From local data to European policies", Prague (CZ), 2013.
- "E-Government in Russia: Is or Seems?", Proceedings, 6th International Conference on Theory and Practice of Electronic Governance (ICEGOV 2012), Albany NY, 2012.

- Trutnev D.R., Chugunov A.V. Human resources training in state and municipal e-governance: correlation between IT competence and e-government projects results // Public Administration. 2011, №3

- "IT Awareness of Senior Civil Servants and its Influence on the Results of E-Government Projects", Proceedings, 5th International Conference on Theory and Practice of Electronic Governance (ICEGOV2011), Tallinn, 2011.

- "Problems with the transfer of public services into electronic form: the learning objectives of civil servants in the fields of ICT and e-government", Materials of XVII All-Russia conference "Telematica 2010", St. Petersburg, 2010.

- "Institutional and legal framework of the Information Society and e-Government in Russia", Textbook, D.R. Trutnev, V.V. Utkin, A.V.Chugonov; SPSU ITMO, St. Petersburg, 2009

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SESSION CO- MODERATOR

Dr. Yuri Misnikov
Research Fellow, e-Governance Center,
ITMO University, St. Petersburg, Russia

Dr. Yuri Misnikov (PhD) is a Research Fellow at the e-Government Center, ITMO University in St. Petersburg. He has over 13 years of varied experience in international development cooperation, including the position of e-Governance Regional Policy Advisor for Europe and the CIS with the United Nations Development Program (UNDP) from 2001 to 2007. His research interests lie in e-Democracy in general and e-Participation in particular, on which he has published a number of papers. He is an expert of the United Nations and the European Commission on broad issues of e-Governance and ICTs. Dr. Misnikov taught an e-Participation course for Master's students at the Tallinn University of Technology. He holds a PhD degree in New Media and Communications from the University of Leeds, UK. He is a member of Supervisory Boards of the e-Governance Academy (Estonia) and a member of the Programme Committees of the ePart, ICEGOV, EGOSE and EuDEM International e-Governance Conferences. Aside from these, he is also a Guest Editor of the Special Issue of the International Journal of Electronic Governance "Electronic Governance and Open Society: Challenges in Eurasia" (Inderscience) to be published in the autumn of 2015.

Ulyanovsk Region

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SESSION SPEAKER

Emerging Trends in Open Data

Dr. Junseok Hwang
Director, SNU International IT Policy Program
Seoul National University, Seoul, South Korea

Trained as a telecommunications engineer and information scientist, Dr. Junseok Hwang has been serving Seoul National University (SNU) College of Engineering through the Interdisciplinary Department of Technology Management, Economics, and Policy for the past 12 years. Through his work, Dr. Hwang seeks to build a worldwide platform and partnership for substantial value generation of ICT for the cause of humanity. He has been enthusiastically involved in leading global ICT trends and policy analyses through education, research works, and publications. Recently, he has authored a new book series, Digitalogy, proclaiming new digital philosophy of this era.

Apart from contributing to the SNU College of Engineering, Dr. Hwang has led the International IT Policy Program (ITPP) in SNU with the dedicated mission of educating international IT policy specialists from around the globe. Through ITPP, Dr. Hwang has trained 107 government officials from about 40 countries as leaders of global ICT policy makers in their respective countries so far. With the worldwide network of ITPP, he hosts an annual International Symposia on Green, Smart, Development, and Vision (GSDV) to exhibit ICT policy research and practices as part of sharing and collaboration.

He has recently established a research institute, entitled Institute of Smart Technology Information Contents and Knowledge (I-STICK) with the mission to explore and understand the social ecosystem composed of newly emerged knowledge, economics, and culture due to new technology development and bring amendments to current technology-centered human beings' generation and society.

PRESENTATION ABSTRACT

Open Data has the potential to transform cities and is widely recognized to bring a wide range of benefits from cost saving in public services to economic growth and increased citizen participation. To gain these benefits, however, certain challenges have to be overcome. Open data requires additional resources for the implementation and management, and concerns about issues such as privacy and data ownership can delay projects or prevent providers and users of open data from obtaining the full benefits.

The International IT Policy Program (ITPP) at Seoul National University and WeGO are currently working on a research report which will highlight some of the problems and challenges faced when opening data and will provide solutions and ideas. The report is built on a framework which focuses on the main stakeholders within the open data ecosystem as well as the project phases encountered and highlights examples and lessons-learnt from actual open data projects.

The research has identified the three main actors in the open data ecosystem: the citizens, businesses, and the government. Each of these groups can benefit from successful open data implementations in different ways. They also differ in the contributions they can make to the open data efforts and the challenges they face in realizing the benefits. Challenges and solutions also differ depending on the phase and extent of implementation. The actors face different challenges during the design, implementation, and operating phases This division also allows to make specific recommendations depending on the progress of open data. Some cities already operate successful implementations while others are just getting acquainted with the concept of opening up their data.

The final goal of this project is to provide practical solutions to problems and challenges faced by WeGO member cities which can support them to benefit from open data.

How To Build Open Data Ecosystem for Smart Cities: European Experience

Dr. Alberto Abella
Assistant Professor, Universidad Rey Juan Carlos, Madrid, Spain

Author of MELODA , metric about reusability of open data and publishing some other research on open data economic modelling. Associate director at Brain trust for Citizen experience, a methodology to engage people in Smart cities services. He worked for several companies Novell, Sogeti, and he was business development manager at CENATIC (Public foundation of the ministry of Industry in Spain to support open source software). He is currently coordinator of the Smart cities' platform interoperability in AMETIC. R&D evaluator for European commission and currently works for startup incubators focused in emerging technology business models. Lecturer of open technologies and business models in smart cities, cloud computing, etc in France, Italy, Luxembourg, Spain, México, Austria, etc. Currently is president of OKFN Spain Chapter and member of the private-public collaboration group of Ministry of Industry for PSI reuse.

PRESENTATION ABSTRACT

The purpose of the presentation is to provide some remarkable experiences of Smart cities around Europe nurturing successful services ecosystems and some of the achieved results. Also the results of a 3-year project (2012-2015) on the topic (Apps4europe) will be presented. Success factors of smart cities will be identified and an introduction to a methodology to engage citizen into the Smart city's services (citizen experience) will be depicted. Finally an actual strategic open data plan for the Smart city of Santander will be commented and a metric to assess reusability of the information released by Smart cities will be introduced.

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SESSION SPEAKER

How To Build Open Data Ecosystem for a Smart Region: Ulyanovsk Experience

Mr. Alexander Riabushko
Deputy Director, Office of the Affairs of the Ulyanovsk region, Russia

Alexander Riabushko leads the ICT department in the Office of the Ulyanovsk region affairs. His team promotes the Ulyanovsk region in Internet, supervises and supports 334 official websites and 85 official blogs, conducts photo and video shooting of official events, and provides language translation services for the regional government. Under his management, the Ulyanovsk region moved from 61st place to first place in Russian official and non-official transparency ratings. Working at this position from 2010, he strengthened the regional leadership in the field of transparency and ICT among other Russian regions. He also expanded the Ulyanovsk regional leadership on the global arena after successful collaboration with the World Bank and WeGO. Alexander Riabushko previously worked for three years as press officer for the regional ministry of building and public utilities. He has a practitioner's diploma in public relations and currently finishing a Ph.D. in Political Science, Ulyanovsk State University, Russia. Alexander has a number of awards and certificates from Russian and foreign organizations, including a Certificate of Completion the e-Government Program for WeGO Member City Officials in Seoul Human Resource Development Center.

PRESENTATION ABSTRACT

The purpose of the presentation is to show the case of Ulyanovsk region open data initiative from the beginning up to the production phase. Based on the ODRA from the World Bank this regional project became very successful. Lessons learned are worth sharing with other regions of the world.

_____SESSION SPEAKER

How To Create Data-Driven Policy Support Models and Tools for Cities and Regions

Ms. Lena Farid
Fraunhofer Institute for Open Communication Systems FOKUS, Berlin, Germany

Lena Farid graduated from the Technical University of Berlin with a master's degree in Computer Science (Dipl.-Inf.). She has been working with Fraunhofer FOKUS since 2010 as researcher. Her research focuses on solving societal issues using ICT, which includes Web2.0 Technologies, interoperability frameworks and service-oriented architectures within eGovernment and Open Government. She has participated in numerous industry projects as well as EU-funded projects, such as Policy Compass, LinDA and STREETLIFE. Prior to her engagement with Fraunhofer FOKUS she worked with PrismTech Ltd. where she developed modelling and deployment tools for the OMG Standard DDS and worked on security consultation in the field of Software Defined Radio.

PRESENTATION ABSTRACT

The purpose of the presentation is to introduce the audience to a new form of public policy discourse using ICT and backing it up with Open Data. The re-use of Open Data in combination with the methodology and tools developed in the Policy Compass project supports this notion and will demonstrate how factual and evidence based policy monitoring and analyses as well as strengthening transparency and accountability can be achieved. The Policy Compass methodology and tools will also show how to enhance the public policy discourse by enabling the evaluation the performance of policies, building causal models, deliberating and mapping arguments. A short demo of the Policy Compass Platform will also be shown.

How To Design e-Participation Initiatives
Using Open Data

Ms. Fiorella De Cindio
Associate Professor, Department of Computer Science, Università di Milano, Milan, Italy

Fiorella De Cindio currently teaches Internet-based Social Interactions, Digital Citizenship and Tecnocivism (with Andrea Trentini) and e-participation and e-democracy in the Political Science Faculty. Early research areas were Petri nets as concurrency theory, concurrent programming languages, participatory design, work groups, and computer-supported cooperative work. In 1994, she founded the Civic Informatics Laboratory, and for twenty years her research has focused on social interactive systems, their design, implementation, and deployment in real-life settings, with a special focus on the urban level. RCM, the Milan Community Network, was the first such real-world project. She has supervised the development of openDCN, a software platform for supporting civic participation and deliberation. Recent research studies digital participatory budget processes and experiences with LiquidFeedback. Since 1998, she chairs an the RCM Participatory Foundation. Her activity in the community earned De Cindio the City of Milan's Ambrogino d'Oro award in December 2001.

PRESENTATION ABSTRACT

The presentation will introduce a framework and design guidelines for designing deliberative digital habitats, and relate them to issues of interest in the current development of open data initiatives . It identifies three dimensions that define deliberative digital habitats: the gemeinschaft dimension; the gesellschaft dimension; and the technology dimension; the latter with four different spaces. It will also show the mutual enrichment that online deliberation and open data initiatives can get from each other: on the one hand, the development of open data improves the quality of online participation by making new resources available to support public discussion and deliberation; on the other hand, the availability of web sites designed according to the proposed guidelines would provide the appropriate context for taking advantage of open data as part of the process of democratic engagement. Meanwhile it would help to avoid that open data initiatives remain — as unfortunately may happen — solely in the technical domain. Finally, access to the datasets collected in online deliberation web sites gives back to the relevant community, and to interested researchers, the civic intelligence resulting from these grassroots conversations.

SESSION SPEAKER

How To Measure e-Participation in Cities and Regions

Dr. Yuri Misnikov
Research Fellow at the e-Government Centre,
ITMO University in St. Petersburg, Russia

Dr. Yuri Misnikov has over 13 years of varied experience in international development cooperation, including the position of e-Governance Regional Policy Advisor for Europe and the CIS with the United Nations Development Programme (UNDP) during 2001-2007. His research interests lie in e-Democracy in general and e-Participation in particular, on which he has published a number of papers. Expert of the United Nations and the European Commission on broad issues of e-Governance and ICTs. Taught an e-Participation course for Master's students at the Tallinn University of Technology. Holds a PhD degree new media and communications from the University of Leeds, UK. Member of Supervisory Boards of the E-governance Academy (Estonia), member of the Programme Committees of the ePart, ICEGOV, EGOSE and EuDEM international e-Governance conferences. Guest Editor of the Special Issue of the International Journal of Electronic Governance "Electronic Governance and Open Society: Challenges in Eurasia" (Inderscience) to be published in the autumn of 2015.

PRESENTATION ABSTRACT

The purpose of the presentation is to introduce and get feedback on the METEP – an interactive global resource to raise awareness about e-Participation from a capacity building perspective. METEP does it by providing means of understanding and diagnosing e-Participation through the assessment of progress made in information provision (e-Information), public consultations (e-Consultation) and participation in decision-making (e-Decision). Special attention will be given to the use of Open Government Data in e-Participation activities. The workshop participants will be able to apply METEP in practice.

CULTURAL & TECHNICAL TOURS
Cultural Tour, Technical Tour,
Walk Along the Volga River

On Thursday, September 17, the participants will observe the most famous places in Ulyanovsk connected to Vladimir Lenin. The city tour will start with a brief excursion to Lenin's Memorial located right in front of the Venets Hotel. The unique exposition of Lenin's Memorial presents the Soviet culture in its full glory.

V. Lenin's Memorial   *Historical Center*

After a short walk, the visitors will take a bus to the historical center of Ulyanovsk. In just a few minutes, visitors will not only find themselves in the 19th century, but in a different city Simbirsk (which is the old name of Ulyanovsk). The open air museum complex includes dozens of cultural, historical, and architecture museums.

❖ Day 3 - Technical Tour

On Friday, September 18 the Ulyanovsk Region will invite the guests to pay a visit to the Ulyanovsk Nanotechnological Center located across the Volga River. On the way to the venue, the visitors will pass both bridges joining two parts of the city. The NanoCenter is an indispensable element of infrastructure for the developing nano-industry. It incubates start-ups and prepares small innovative companies for market entry. At the venue, the visitors will take a tour around the Nanocenter and watch the presentation about the Ulyanovsk Region.

NanoTechnological Center

❖ Day 3 – Walk Along the Volga River (Optional)

As an optional program, the Ulyanovsk Region will arrange a walking tour along the Volga River in the evening after dinner on September 18. The guests will enjoy the night view of the city and the peaceful current of the vast Volga River.

Useful Information

Pick-up & Drop-off Service (in Ulyanovsk)

All participants will arrive in and depart from the Ulyanovsk Airport (ULV), where pick-up and drop-off service will be provided by the host Ulyanovsk Region. The airport is 37 km away from the hotel and it takes around 30-40 minutes to get from the Ulyanovsk Airport to Venets Hotel and vice versa.

With respect to drop-off service on the departure day, all delegations that are on the 7:45am flight on Saturday, September 19 will leave for the airport from Venets Hotel at **6:00am** with WeGO staff. Any other delegations that are on a different departure flight will need to be in the lobby of the Venets Hotel **2 hours prior to their flight departure time** in order to be picked up by a representative of the Ulyanovsk Region Government for their flight from Ulyanovsk to Moscow.

Airport Transfers in Moscow (after the EXCOM Meeting)

Upon arrival in Moscow, all participants will be provided with a **one-way** transfer from the Vnukovo Airport in Moscow to the airport they will be departing from for their return journey home within the period **from September 17 to September 19** with assistance of the Ulyanovsk Region Government and the WeGO Secretariat.

Ulyanovsk Information Desk

For any inquiries and guidance during the program of the Executive Committee Meeting 2015, there will be a special Information Desk operating in the lobby of the Venets Hotel from September 15 to 19. Specially assigned volunteers can guide participants in their free time and help make additional arrangements in Ulyanovsk. However, if participants have any special requests on tours, they are recommended to contact Ms. Margarita Makarova prior to their arrival in Russia. Her contact information is indicated below:

- ✓ **Ms. Margarita Makarova** of the WeGO Europe Regional Office, Ulyanovsk Region by email at wego.ulregion@mail.ru or by phone at +7 (8422) 58 91 64, +7 (937) 875 2602(mob.)

Time

Weather in September in the Ulyanovsk Region is usually warm (about +15 C), but sometimes it may be rainy. September is the Indian summer time and it is unlikely that you will need any warm clothes – a light jacket and a suit should be enough, except that it may get chilly in the evening (about +7 C).

Local currency is Ruble (RUB). Currency rate (*as of September 2015*): USD 1 = approx. RUB 68.

Voltage in Russia is 220V, socket type is European.

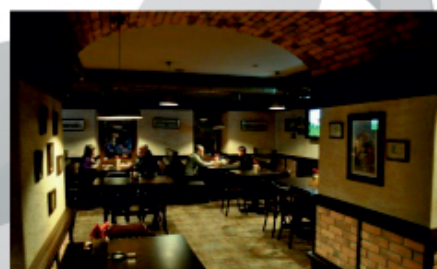*Delicious and authentic Russian cuisine from the top restaurants in Ulyanovsk:*

Gala Dinner, September 17 - **Romanovsky Restaurant**

Lunch, September 18 - **Oblomov Restaurant**

Dinner, September 18 - **Veprevo Koleno**

Lunch, September 19 - **Phoenix Restaurant**

Dinner, September 19 - **Gopak Restaurant**

Mecander

Mecander is a thriving, world-class ICT consulting company that closely cooperates with government entities and organizations around the globe on IT projects. Mecander has a proven track record with experienced and industry-tested professionals providing the best ICT services. Through continuous investment in R&D for System Integration (SI) and Big Data, Mecander differentiates itself from other competitors and achieves sustainable expansion of its business. Mecander has been a trustworthy partner of WeGO by providing critical technical assistance, such as developing the City e-Government Diagnostic and Solution (CeDS) Online Platform and conducting the e-Government Feasibility Study Project in several WeGO members including Hanoi and San Fernando, La Union in 2015.

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