

WeGO Smart Cities Activator Exchange Steps



1. Log in your account and click on 'Activator Plan'.



Smart Cities Activator



ACTIVATOR DISCOVER

Participate in current surveys and see results from previous surveys



ACTIVATOR PLAN

Plan projects with other stakeholders collaboratively.



ACTIVATOR EXCHANGE

See what other cities are doing and get help. Learn how with this city-to-city peer exchange. Share your plans and see the plans of other cities.



READ THE READINESS GUIDE

Published since 2014 this online knowledge resource provides information and examples about how to use technology to make your city livable, workable and sustainable.



ACTIVATOR BEST PRACTICES

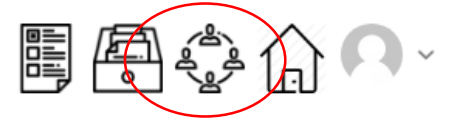
See data-informed best practices for projects, financing and use of Activator



ACTIVATOR SUPPORT

Need some help in what you are doing? We can provide you support in a variety of ways. We have details information on how to use each section of Activator. We also have videos for you to

1.Or on the icon at the top.



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2. Explore metadata of smart city projects by other cities using the different filters.

The screenshot displays the 'Activator Exchange' interface. On the left, a 'Filters' sidebar is highlighted with a red circle. It includes a 'Text Filter' section with a search input and a 'RESET FILTER' button. Below are 'Organization Filters' and 'Project Filters' sections. The main content area shows a list of projects with the following details:

Project Name	Organization	Country	Action
OASIS 10 MILLION IMAGINATION Before the introduction of Oasis Policy, citizens of Seoul had to visit City Hall in person and had to wait in a long line to make policy suggestions. In addition, the policy determination process was not opened to the public; therefore, there were no incentives or advantages to making policy suggestions. For this reason, it was difficult for citizens to get involved in the policy decision-making process. More importantly, citizens' participation in the decision-making process was still a novel concept, and the only way citizens could participate was through filing civil complaints. However, due to the nature of making complaints, both citizens and the City Government were missing out on a huge opportunity to draw positive and creative energy from having citizens participate in the policy decision-making process. In order to solve this intrinsic problem of citizen participation, the SMG introduced the Oasis of 10 Million Imagination policy that enables citizens express their opinions of policy suggestions and ideas to the city government. After introducing the policy, citizens of Seoul can now make suggestions and recommendations regarding a wide range of city policies, and they are assured that their opinions and suggestions will be seriously considered during the decision-making process.	SEOUL METROPOLITAN GOVERNMENT	KOREA, REPUBLIC OF - (SEOUL-TEUKBYEOLSI)	✉
EUNG-DAP-SO (CIVIL COMPLAINT/PROPOSAL INTEGRATED SERVICES) Introduced to respond more quickly to citizen comments, difficulties and complaints. Online system integrating and managing various service channels : 31 existing complaints and proposal sites, including one-click e-applications, social media center, 120 citizen discomfort observations, Oasis of 10 million imagination, Citizens can use the CCPIS, mobile devices, SNS, phones to request all types of complaint and proposal. If filed before 6PM, simple complaints can be responded in the same day. Content that requires in-depth review will be responded via mobile phone, email, SNS after being handled by the relevant organization department.	SEOUL METROPOLITAN GOVERNMENT	KOREA, REPUBLIC OF - (SEOUL-TEUKBYEOLSI)	✉
WAYSAFER Creating safer communities through integrating and connecting citizens to CCTV camera locations in public spaces	SCC ANZ PARENT	AUSTRALIA - (QUEENSLAND)	✉

4. If interested in a particular project, click on 'Click here to learn more' or contact the project manager directly.

The screenshot displays the 'Activator Exchange' interface. On the left, a 'Filters' sidebar includes a 'Text Filter' section with a search input and a 'SEARCH' button, and expandable sections for 'Organization Filters' and 'Project Filters'. A 'RESET FILTER' button is located at the top right of the filters sidebar. The main content area shows a list of projects. The first project is 'OASIS 10 MILLION IMAGINATION' by the 'SEOUL METROPOLITAN GOVERNMENT' in 'KOREA, REPUBLIC OF - (SEOUL-TEUKBYEOLSI)'. Its description discusses the history of citizen participation in Seoul. The second project is 'EUNG-DAP-SO (CIVIL COMPLAINT/PROPOSAL INTEGRATED SERVICES)' by the 'SEOUL METROPOLITAN GOVERNMENT' in 'KOREA, REPUBLIC OF - (SEOUL-TEUKBYEOLSI)'. Its description details an online system for handling citizen complaints. Both project entries include an envelope icon for contact. The second project's 'Click here to learn more' link is circled in red. At the bottom, there are tabs for 'ORGANIZATION DETAILS' and 'PROJECT DETAILS'.

Activator Exchange GLOBAL EXCHANGE

Filters RESET FILTER

Text Filter ^

Project Name/Description SEARCH

Organization Filters v

Project Filters v

Showing 1 to 10 of 336 projects.

Show 10 per page PREVIOUS 1/34 NEXT Sort By Project Created ↓ ↑

▼ OASIS 10 MILLION IMAGINATION 🏢 SEOUL METROPOLITAN GOVERNMENT 🇰🇷 KOREA, REPUBLIC OF - (SEOUL-TEUKBYEOLSI) ✉️

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▲ EUNG-DAP-SO (CIVIL COMPLAINT/PROPOSAL INTEGRATED SERVICES) 🏢 SEOUL METROPOLITAN GOVERNMENT 🇰🇷 KOREA, REPUBLIC OF - (SEOUL-TEUKBYEOLSI) ✉️

Introduced to respond more quickly to citizen comments, difficulties and complaints. Online system integrating and managing various service channels : 31 existing complaints and proposal sites, including one-click e-applications, social media center, 120 citizen discomfort observations, Oasis of 10 million imagination, Citizens can use the CCPIS, mobile devices, SNS, phones to request all types of complaint and proposal. If filed before 6PM, simple complaints can be responded in the same day. Content that requires in-depth review will be responded via mobile phone, email, SNS after being handled by the relevant organization department.

[Click here to learn more.](#)

ORGANIZATION DETAILS **PROJECT DETAILS**

4. If interested in a particular project, click on 'Click here to learn more' or contact the project manager directly, who will receive a notification of your message. Open up opportunities for city-to-city cooperation!

